

# Community Wifi Locations and Internet Services



Akron Public Schools

## Akron Public Schools Community Learning Centers

New facilities, designated as Community Learning Centers provide internet access, via school parking lots. The wifi access will connect automatically, via our Chromebooks for students accessing the in CLC parking lots. **Families should not send children unaccompanied to the parking lots and social distancing guidelines should be followed.** Additionally, if a family goes to a location by their own vehicle, all doors should be locked.



## Akron - Summit County Public Libraries (ASCPL):

Although all Akron-Summit County Public Library locations are closed, Wi-Fi is on 24 hours, 7 days a week.

The Library's ASCPL-Guest network should appear as an option when people look for a Wi-Fi connection on their devices. Users will need to accept the agreement on the Splash Page before being able to proceed. Troubleshooting:

- If the device doesn't automatically open the Splash Page when joining the ASCPL-Guest network and open a browser, navigate to [pubwifi.akronlibrary.org](http://pubwifi.akronlibrary.org) and a Splash Page that will allow you to accept the agreement.

If multiple families are on the property at the same time, the recommended physical distance of at least six feet apart should be maintained by non-related groups.

**Families should not send children unaccompanied to the parking lots.** This will help keep the children as safe as possible. Additionally, if a family goes to a location by their own vehicle, all doors should be locked.



## **Akron Metropolitan Housing Authority (AMHA)**

AMHA public housing developments have community rooms with internet, so students living in those complexes can contact their local housing development manager to assist in accessing wifi at AMHA housing developments.

AMHA has a partnership with PCs for People and AMHA subsidized residents can get access to devices such as hotspots for low cost. Subsidized residents can go to <https://www.connecthomeakron.org/> and either request a hotspot or work directly with PCs for People.



## **AT & T Access**

ACCESS from AT & T: **COVID-19: Our Commitment**

In response to the public health crisis, Access from AT&T is temporarily:

- Offering **two months of free service** to new customers who order Access by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
- **Expanding eligibility** based on income and to households participating in National School Lunch Program/Head Start
- **Waiving** all home internet **data overage fees**

Learn [more](#) about AT&T's COVID-19 response.

*Household income based on 135% or less than the federal poverty guidelines.*

Visit the website at <https://www.att.com/shop/internet/access/#/>



## Charter Spectrum

Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students **who do not already have a Spectrum broadband subscription** and at any service level up to 100 Mbps. Data rates and plans may apply after the 60-day period. **To enroll call 1-844-488-8395** Installation fees will be waived for new student households.



## Comcast Xfinity

The company is opening their Xfinity WiFi network for free along with providing unlimited data. To help people stay connected with school and work, Comcast is opening up their Xfinity WiFi network for everyone, as well as:

- Hotspots across the country will be available to anyone who needs them for free, including non-subscribers. You can find a map of hot spots [here](#). Just use "xfinitywifi" network name and launch a browser.
- Data plans will be paused for 60 days, which will give all customers unlimited data for no additional charge.
- No late disconnects or late fees for those who contact the company about not being able to pay their bill.
- Internet Essentials, their broadband adoption program, is free to new customers

For more information click [HERE](#).



## Sprint

Sprint has joined the Keep Americans Connected Pledge and is opening up their network to their customers and:

- Won't terminate service if customers are unable to pay due to coronavirus issues
- Waive late fees caused by economic disturbances related to the coronavirus pandemic
- By 3/17: Customers with international long-distance plans will get complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3.
- By 3/19: Customers with metered data plans will have unlimited data per month for 60 days at no extra cost
- Customers will get an extra 20GB of mobile hotspot data per month for 60 days.
- Coming soon: Customers with mobile hotspot-capable handsets without a hotspot will get 20GB per month for 60 days at no extra cost.



## T-Mobile

The wireless provider already has a majority of customers with unlimited talk, text, and data, but they're doubling down on their effort to keep their customers connected.

- All current T-Mobile and Metro by T-Mobile customers who have data plans will have unlimited smartphone data, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will get an additional 20GB of mobile hotspots/tethering service for the next 60 days. The company says this feature will be coming soon.
- Work with Lifeline partners to get customers extra free data up to 5GB per month over the next two months
- Increase data allowance for free to schools and students for the next 60 days, which means at least 20GB of data per month for each participant

For more information, click [HERE](#).



## **Verizon Free WiFi**

Verizon also took the pledge and is offering similar services:

- The company will not terminate service to any residential or small business customers because of their inability to pay bills due to disruptions caused by the coronavirus.
- Waiving late fees for those impacted by COVID-19
- Tripling data allowance for Verizon Innovative Learning schools

For more information, click [HERE](#).